

If there is a concern about the delay of the appointment, or any deterioration in the patient's condition, please send an updated referral with additional information.

If the patient's care needs have become urgent, please call the unit registrar on call on 9076 2000.

To refer your patient to Specialist Outpatient paediatric clinics

Please send your referral to Alfred Specialist Clinics via **ConsultMed eReferral**. To log in or create a free [Consultmed account click here.](#)

Alfred Health's preference is for all referrers to utilise eReferral; however, referrals can be sent via fax to (03) 9076 6938, or email to op.referrals@alfred.org.au whilst we transition our services to this secure platform.

Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

Please note a referral may be declined if it does not contain essential information required for triage, if the condition is not appropriate for referral to a public hospital, or is a condition not routinely seen at Alfred Health.

The clinical information provided in the referral will determine the triage category. The triage category will affect the timeframe in which the patient is offered an appointment. Waiting times to scheduled appointments vary across clinics and are impacted by factors including clinic demand, capacity and staffing. You can view waiting times to scheduled appointments for urgent and routine referrals [here](#).

The following conditions are not routinely seen in the Sandringham Paediatric Specialist Clinic:

- Patients who are being treated for the same condition at another Victorian public hospital

Specialist Clinic Referral Guidelines

PAEDIATRIC

Please include in your referral:

Demographic details: <ul style="list-style-type: none">• Date of birth• Patient's contact details including mobile phone number• Referring GP details• If an interpreter is required• Medicare number	Clinical information: <ul style="list-style-type: none">• Reason for referral• Duration of symptoms• Relevant pathology and imaging reports• Audiology report if available• Past medical history• Current medications
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Some clinics offer private consultations in public rooms. If the patient chooses to be seen as a private patient, **please provide a referral to a named specialist** to comply with MBS billing requirements. There is no out-of-pocket cost to the patient. Please note the patient may be seen by another consultant in that clinic to expedite their care.

The times to assessment may vary depending on size and staffing of the hospital department.

If you would like an update on the progress of a referral or make amendments, please contact Sandringham Specialist Clinics on 9076 1288.

If an urgent appointment is required, please contact the Paediatric Registrar on call via Switchboard on 9076 1000 (weekdays only) and we will endeavour to accommodate the request depending on appointment availability. Please consider if referral to the Emergency Department is warranted instead.

Paediatric Specialist Clinic at Sandringham Hospital

Direct to the Emergency Department for:

- Any acute illness or concerns regarding observational parameters.

Contact the Paediatric registrar via switchboard 9076 1000 to discuss urgent assessment for:

- Failure to thrive (decrease of more than two major centiles)
- Enlarging head circumference (increase of more than two major centiles)
- Concerns in young infants, particularly under 3 months of age.

Service description

The [Paediatric Specialist Clinic](#) at Sandringham Hospital is staffed by general paediatricians.

Conditions seen include:

- General paediatric follow up of premature infants
- General medical follow up of chronic paediatric illnesses including coordination of specialist care
- Assessment and management of behavioural and developmental problems including suspected autism or ADHD. Please include a formal audiology report if available to expedite management.

The service does not provide assessment of:

- Paediatric surgical conditions
- Conditions requiring specific paediatric allied health services

Investigations:

- Please include relevant investigation results if available including audiology results in your referral to expedite timely management of your patient's condition.

Additional information:

Please include the essential demographic details and clinical information in the referral. Where appropriate and available, the referral may be directed to an alternative specialist clinic or service.

Resources

[Royal Children's Hospital Melbourne](#)

[Monash Children's Hospital](#)

[Royal Children's Hospital Melbourne – Centre for Community Child Health](#)

[Eating Disorders Victoria](#)

[Raising Children](#)

[Australian Government Department of Health National Immunisation Program](#)

[Victorian Department of Human Services Disability Services](#)