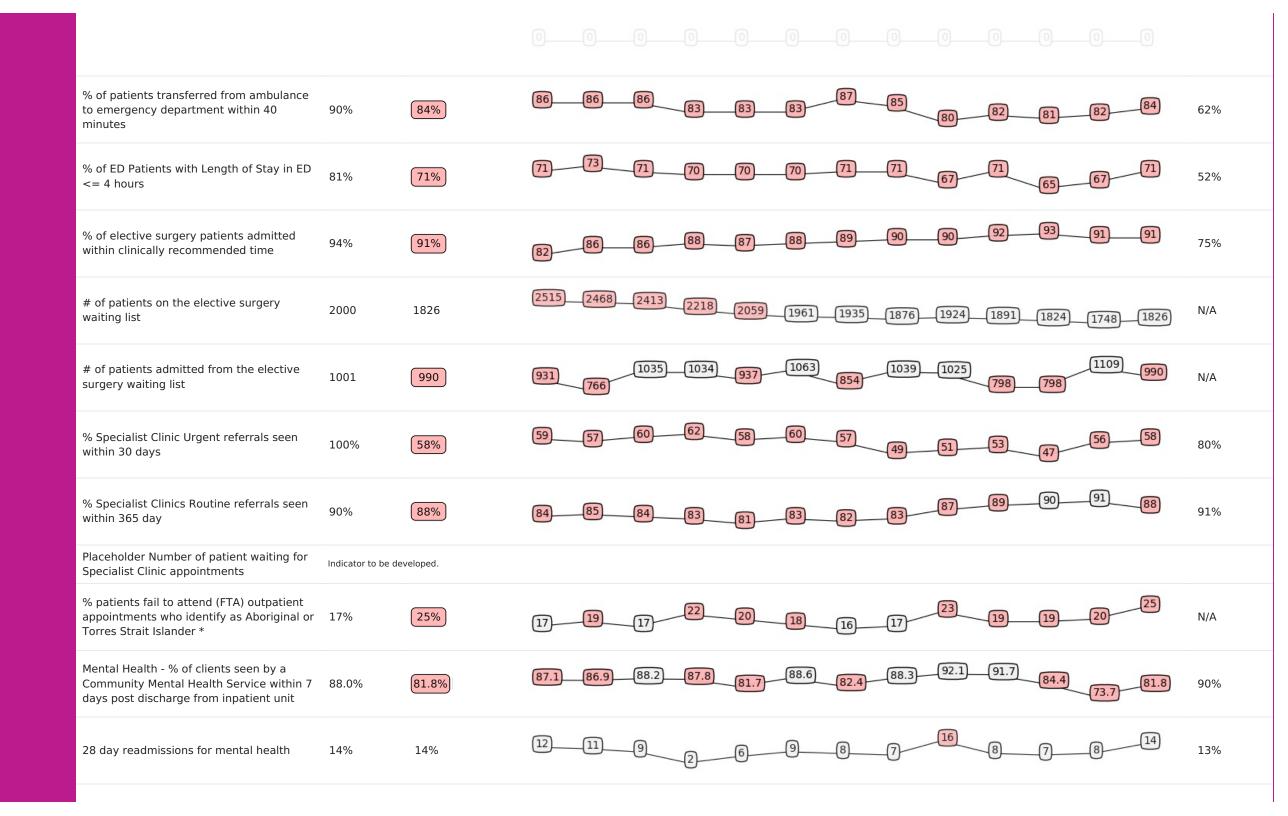
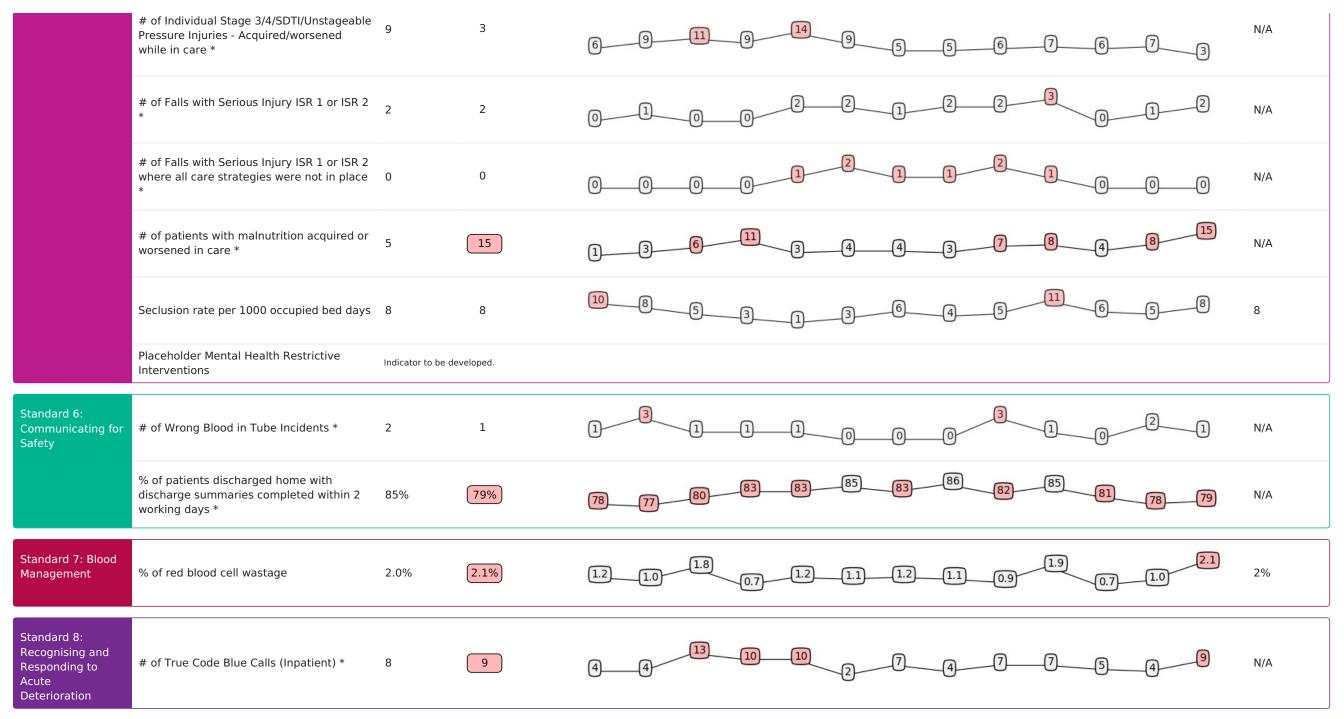
	Indicator	Target/Tolerance*	MAR-2024	13 Month Trend (MAR-2023 to MAR-2024)	Comparator
Standard 1: Clinical Governance	ISR 1 & 2 *	8	10	2 6 4 5 7 6 11 7	3 N/A
	Number of confirmed SAPSEs *	3	1	1 3 1 4 3 7 8	21 N/A
	Percentage of Open Disclosure for ISR 1 & 2 events *	100%	90%	100 100 100 100 80 100 82 100	90 N/A
	# Complaints opened more than 30 days *	0	2	5 11 8 23 20 6 4 6 23 22 38	18 N/A
	% of staff with completed mandatory emergency training in last 12 months *	85%	78%	84 84 90 91 91 89 89 87 85 81	8078 N/A
	Placeholder Clinical Trials and Research indicator	Indicator to be develope	d.		
	All staff injury frequency rate (AIFR) *	32.6	36.8	33.8 33.8 33.7 35.2 33.8 33.5 34.1 33.7	36.8 N/A
Standard 2: Partnering with Consumers	Measurement of pt experience (admit overnight pts)	ted 95%	93%	92 93 92 89 90 91 95 95 94	94 93 90.8%
	% of positive responses on discharge planning	75%	48%	55 53 55 57 63 64 62 55 54 58	74%
	% of patients who reported they were involved in making decisions about th care		73%	76 75 71 78 78 76 80 77 74	71 73 71%
	% of patients reporting they felt safe the service *	using 90%	91%		85%







<sup>\*</sup> The target is informed by Alfred Health Risk tolerance consistent with the Risk Management Framework and calculated as an average of performance from June 2022 to June 2023

<sup>^</sup> Comparator derived from 2022-23 annual MONITOR report.