

Welcome to the September edition of Alfred Health GP news

Contact us for any queries on 9076 2620, or email us at gp.liaison@alfred.org.au

Investigation results from Alfred Health

In response to feedback from GPs regarding difficulties in accessing investigation results for patients who have attended Emergency, Alfred Health recently initiated a process whereby the patient's nominated GP would receive a copy of pathology results undertaken during their Emergency presentation via HealthLink. The intention was to improve access to results for GPs and improve communication and continuity of care.

Unfortunately, there have been issues with the format of these investigation results, such that it is unclear that they have originated from The Alfred or Sandringham Emergency, and the GP's name appears as the 'referring doctor', rather than 'Copy to.' Consequently, the process has been suspended until the issues can be resolved.

We apologise for any confusion or concern caused, and will endeavour to address the issues and reinstate the process when they are rectified.

Important IT communication: Windows 7 end of Life

As of January 2020, Windows will cease to provide support for Windows 7 version. It is recommended that you speak to your IT providers to ensure that the Windows 10 update is run in such a way that can minimise any downtime so that all applications and settings are carried over to the new operating system without the need to reinstall.

At Alfred Health, we have successfully performed an in-place upgrade to Windows 10 on over 1500 computers. The advantage of this procedure is "most" (about 99% for us) applications and user profile settings and other customisations have migrated

Occasionally an in-place upgrade is not possible and you should ensure you have agreement with your IT Provider to re install the applications as soon as the computer has had Windows 10 installed. This may need communication prior the application provider.

The best way to initiate this may be to have a discussion with your IT Service Providers and explain that you need to migrate to Windows 10 and that they need to minimise any downtime you're your essential applications, which could include HotDocs, Sent eReferral etc.

<https://www.techradar.com/how-to/how-to-prepare-for-windows-7-end-of-life>

Integrated care community of practice events



Did you know that dental conditions rank as the third highest avoidable reason for presenting to hospital in our region? This series of Community of Practice events will look at some of the challenges and celebrate the wins in delivering oral health care in the form of a panel discussion from dental experts in our community.

This series of free events that are held across the Alfred Health catchment area are open to all health and social providers including general practice, council services, community services, community health, hospitals, dental services, social services, social groups, exercise groups, home services, community pharmacies etc. Breakfast will be provided at the morning session and light refreshments at all others.

Our aim is to bring together clinicians and providers of health and social services with a view to further increasing service awareness and networking connections to facilitate the provision of wraparound services to vulnerable citizens in our community. Through improved communication and understanding, we can deliver greater care.

Please register via the try booking link in the flyers or as below so we have accurate numbers for catering.

Greater Dandenong

Tuesday 8th October @ 07:00- 08:30, Atura Hotel Dandenong

<https://www.trybooking.com/BDYQU>

Stonnington and Port Phillip

Friday 11th October @ 07:00-08:30, St Kilda Sports Club

<https://www.trybooking.com/BDYCD>

Casey

Tuesday 15th October @ 18:00-20:00, Balla Balla Community Centre

<https://www.trybooking.com/BEDFJ>

Bayside and Glen Eira

Wednesday 23rd October @ 18:00-20:00, Caulfield RSL

<https://www.trybooking.com/BDYOZ>

Kingston

Tuesday 26th October @ 07:00- 08:30, Woodlands Golf Club

<https://www.trybooking.com/BDYPE>

Looking forward to seeing you there!

Neurology referrals and nerve conduction studies

Alfred Health General Neurology clinic accepts referrals for assessment and management of paraesthesia and focal nerve compression, including carpal tunnel syndrome. To assist in improving waiting times for access, and avoid unnecessary duplication of appointments, please ensure nerve conduction studies have been undertaken prior to referral.

The Alfred Neurophysiology service provides nerve conduction studies, EMG and EEG testing. Nerve conduction studies are bulk billed at no out of pocket cost for patients, with ready access to appointments available within weeks of referral. More information about [Neurophysiology](#) (including the [EEG/EMG referral form](#)), the [Neurology Service](#), and the [Neurology Referral Guidelines](#) can be found on the Alfred Health website.

GPs are invited to attend Grand Rounds at The Alfred

The Alfred Hospital Grand Round is the premier weekly event on campus where physicians, surgeons, radiologists, pathologists, anaesthetists, researchers, Alfred Health registrars and other trainees enjoy a convivial and educational atmosphere with a broad cross-section of their colleagues. GPs are warmly invited to attend.

The Alfred Grand Rounds are held **each Thursday in the AMREP seminar room, from 12.30 – 1.30pm**. Lunch is provided from 12pm. Each session begins with a 5-minute clinical vignette for discussion, followed by the main presentation of 45 minutes’ duration, with time for questions.

The program includes speakers from most disciplines, including medicine, surgery, anaesthesia, trauma and the on-site research institutes.

Upcoming Grand Rounds are:

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| Thursday 5 th September | Futility or a Fair Chance? An ethical approach to shared decision-making and extremes of care in acute medicine - by guest speaker Rabbi Professor Avraham Steinberg |
| Thursday 12 th September | Guest speaker – Prof Chris O’Donnell |
| Thursday 19 th September | Emergency & Trauma Centre – De Villiers Smit |
| Thursday 26 th September | ICU – Steve McGloughlin |

Please note, the scheduled topics for the Grand Rounds may change.

For further information or to receive details of each week’s Grand Round by email, please contact Priyanka Chahal on 9903 0198, or email P.Chahal@alfred.org.au.

GP Liaison Service at Alfred Health – we're here to help!



Our GP Liaison team –Tracey O’Connell (GP Liaison), Amelia Matlock (eReferral Lead), Dr Josie Samers (GP Consultant) and Lucy Bassett (VICM Project Manager) – are here to assist you in navigating Alfred Health. Whether it’s a missing discharge summary, assistance with getting an outpatient appointment or suggestions on how we can do things better, we are here to help. Our office is attended from Monday to Friday; phone 9076 2620 or email us gp.liaison@alfred.org.au.

We welcome your suggestions and feedback.

If you do not wish to receive this newsletter, please email us at gp.liaison@alfred.org.au.