

Alfred Health GP News

**Welcome to the May edition
of Alfred Health GP news.**

Contact us for any queries on
9076 2620, or email us at gp.liaison@alfred.org.au

Meet our new GP Liaison team members

We are delighted to introduce Amelia Matlock and Lucy Bassett, our newest members of the Alfred Health GP Liaison Service.

Amelia has been working on the Alfred eReferral project for the past 18 months, and as a result of the success of the pilot project we are now rolling out eReferral to 50 practices within our catchment.

If your practice uses either Medical Director or Best Practice software, and you would like to send outpatient referrals to The Alfred via secure electronic messaging, please contact Amelia on 9076 2620 or by email A.Matlock@alfred.org.au for further information.

Lucy joins our team having previously been a Complex Care Coordinator with HARP (Hospital Admission Risk Program) to take up the role of Victorian Integrated Care Initiative Project Manager. Lucy's role will support the implementation of Health Care Homes and the Victorian Integrated Care Initiative in practices in the Alfred catchment, to facilitate care of patients with chronic disease. Lucy will be working full time in the GP Liaison service and can be contacted on 9076 2620 or by email gp.liaison@alfred.org.au.



Amelia Matlock

Lucy Bassett

GP Matters Survey

Alfred Health is committed to improving communication with GPs. Your feedback is key in assisting us in improving access to our services and systems to support patient care. GP feedback has been essential in developing better discharge communication, establishing GP education outreach and improved access to outpatients. **We would greatly appreciate your opinions and feedback by completing the survey either via the online link below or by faxing the attached hard copy survey to fax 9076 2305.**

You may open the survey in your web browser by clicking the link below:

[Alfred Health - GPs Matter Survey](#)

If the link above does not work, try copying the link below into your web browser:

<https://redcap.alfredhealth.org.au/redcap/surveys/?s=EWXAD8DTCF>

Alfred Health gratefully acknowledges the assistance of Eastern Health GP Liaison in the development of the survey.

Caulfield Hospital Geriatric Clinics

What do we offer?

The Caulfield Hospital Geriatric clinic specialises in managing the health needs of Older People. We provide outpatient geriatrician assessment and management services for people residing at home or in a residential aged care facility. This service is provided by eight geriatricians, on multiple days of the week. For patients residing in residential aged care, we can offer appointments at the facility or via telehealth.

Who can benefit from a geriatric assessment?

A geriatric patient is usually an older person with difficulties in overall function, often due to longstanding illness, physical difficulties and/or cognitive impairment.

Referral for a geriatrician assessment can be for:

- Management of a specific concern in the context of multi-morbidity or frailty e.g. Cognitive impairment, recurrent falls
- Comprehensive geriatric assessment: a comprehensive assessment of multiple factors impacting the person's health and wellbeing.

Please detail in your referral whether you are referring for a specific concern, or a comprehensive geriatric assessment.

Who can I refer?

Any person living at home or in a residential aged care facility who would benefit from geriatrician input.

Is there a cost for the patient?

The Caulfield Hospital geriatric clinic is a bulk billing service, with no out of pocket cost to the patient.

How do I refer?

Please fax your referral to the Caulfield Hospital consulting suites on 9076 6435. Please note the referral must be addressed to your preferred geriatrician. See our [website](#) for details.

Can I be involved?

Communication will be forwarded to you detailing the outcomes of the clinic appointment. For patients who have had a comprehensive assessment, a detailed management plan will also be communicated.

For patients residing in residential aged care, you can take part in the appointment if you choose, and we would encourage you to do so. This may involve being present at the face to face appointment, or with the patient while an appointment is conducted via telehealth. If you are present with the patient, you can bill for your time. See the [link](#) for further information.

New Service: Caulfield Geriatric Clinics in Residential Aged Care

Caulfield Geriatric Clinics are offering a new service to people residing in residential aged care facilities. Recognising that it is often hard for these patient to travel to clinic appointments, the appointment can be provided face to face in the facility or via telehealth.

Dr Margot Lodge will be providing this service to residential aged care facilities as well as regular clinic appointments.



Dr Margot Lodge

GPs are invited to attend Grand Rounds at The Alfred

The Alfred Hospital Grand Round is the premier weekly event on campus where physicians, surgeons, radiologists, pathologists, anaesthetists, researchers, Alfred Health registrars and other trainees enjoy a convivial and educational atmosphere with a broad cross-section of their colleagues. GPs are warmly invited to attend.

The Alfred Grand Rounds are held **each Thursday in the AMREP seminar room, from 12.30 – 1.30pm**. Lunch is provided from 12pm. Each session begins with a 5-minute clinical vignette for discussion, followed by the main presentation of 45 minutes’ duration, with time for questions.

The program includes speakers from most disciplines, including medicine, surgery, anaesthesia, trauma and the on-site research institutes.

Upcoming Grand Rounds are:

Thursday 17 th May	Type 2 Diabetes and Dementia - Dr Chris Moran
Thursday 24 th May	Palliative Care - Michelle Gold
Thursday 31 st May	Clinical Haematology - Harshal Nandurkar

Please note, the scheduled topics for the Grand Rounds may change.

For further information or to receive details of each week’s Grand Round by email, please contact Priyanka Chahal on 9903 0198, or email P.Chahal@alfred.org.au.

GP Liaison Service at Alfred Health – we're here to help!



Our GP Liaison team –Tracey O’Connell, Amelia Matlock, Dr Josie Samers and Lucy Bassett – are here to assist you in navigating Alfred Health. Whether it’s a missing discharge summary, assistance with getting an outpatient appointment or suggestions on how we can do things better, we are here to help. Our office is attended from Monday to Friday; phone 9076 2620 or email us gp.liaison@alfred.org.au. We welcome your suggestions and feedback.

If you do not wish to receive this newsletter please email us at gp.liaison@alfred.org.au.