

Contacting Public Affairs at Alfred Health

The Public Affairs team should be the first contact for all media enquiries relating to The Alfred, Caulfield Hospital, Sandringham Hospital; and its patients or staff.

Media enquiries during business hours (8:30am – 5:30pm)

Phone the Public Affairs office on (03) 9076 2266.

If the office is unattended, and your enquiry is urgent, please use the after-hours system outlined below.

Media enquiries after-hours

The Public Affairs office is not staffed outside regular business hours. When you use our on-call system, switch will make contact with the on-call person. The rostered staff member will endeavour to get back to you in a timely fashion.

The after-hours on-call system operates each day from 6am to 10pm each day. Calls made outside these hours will not be received or responded to.

To contact the Public Affairs person on-call phone the hospital's switchboard on (03) 9076 2000.

Send us an email

For non-urgent enquiries, send your email to media@alfred.org.au

Why call us?

We can assist with:

- Patient condition updates
- Interviews with patients
- Interviews with staff
- Escorting film crews & photographers
- Providing experts for medical opinion
- Permissions for filming on hospital grounds

Please note, due to privacy reasons we cannot verify or provide any patient details such as name, age or injuries. For more information see our fact sheet on 'patient conditions'.