Contacting Public Affairs at Alfred Health

The Public Affairs team should be the first contact for all media enquiries relating to The Alfred, Caulfield Hospital, Sandringham Hospital; and its patients or staff.

**Media enquiries during business hours (8:30am – 5:30pm)**

Phone the Public Affairs office on (03) 9076 2266.

If the office is unattended, and your enquiry is urgent, please use the after-hours system outlined below.

**Media enquiries after-hours**

The Public Affairs office is not staffed outside regular business hours. When you use our on-call system, switch will make contact with the on-call person. The rostered staff member will endeavour to get back to you in a timely fashion.

The after-hours on-call system operates each day from 6am to 10pm each day. Calls made outside these hours will not be received or responded to.

To contact the Public Affairs person on-call phone the hospital’s switchboard on (03) 9076 2000.

**Send us an email**

For non-urgent enquiries, send your email to media@alfred.org.au

**Why call us?**

We can assist with:

- Patient condition updates
- Interviews with patients
- Interviews with staff
- Escorting film crews & photographers
- Providing experts for medical opinion
- Permissions for filming on hospital grounds

**Please note**, due to privacy reasons we cannot verify or provide any patient details such as name, age or injuries. For more information see our fact sheet on ‘patient conditions’.