

# 5<sup>th</sup> Floor News

## The 5th Floor is changing...

Edition 1 • February 2017



theAlfred

### Dear staff, patients, families and carers

Community demand for quality inpatient care is growing substantially and to meet this need we are creating a new ward on the 5th floor: Ward 5West.

This means administrative and functions, such as clinics, clinical research and sleep studies for respiratory medicine, currently located on 5West (also known as 5BCD) will move to alternative areas. This is expected to occur later this year.

There is no change to Ward 5East, where we care for our patients with respiratory conditions including cystic fibrosis and lung transplantation.

Originally the 5th floor was a ward. It is the last inpatient ward area available in The Alfred that can be converted back into a much needed ward.

### Maintaining a high-quality service

We are proud of the work undertaken by our respiratory team. Throughout this relocation program, our overriding principles are that all clinical functions are maintained and where possible enhanced or expanded, ensuring that high-quality patient care continues.

### Planning phase

Currently this program is in its early stages and we are asking people - particularly our staff and our patients who know the most about the service - to get involved.

We are asking staff to determine the clinical and functional requirements. We are encouraging patients to tell us what is important to them and identify areas for further improvement.

The more we know, the better our planning, design and eventual relocation.

Much is uncertain while we go through these early planning and design phases. Through this newsletter, as well as our regular meetings and appointments, we hope to keep you involved and informed on our progress.

Thank you for your support.

**Prof Trevor Williams**  
Director General Respiratory  
& Lung Transplant

**Prof Robyn O'Hehir**  
Director Allergy, Immunology  
& Cystic Fibrosis

## Estimated project milestones 2017



### January - February

#### 1. Planning

Identifying needs and requirements



### March - April

#### 2. Designing

Developing design options and determining suitable relocation areas



### April - September

#### 3. Construction

Developing relocation areas



### August - September

#### 4. Relocation

Moving to redeveloped areas

## Phase one: planning

### Getting staff involved

Several staff working groups, with representation across respiratory medicine, are now established to help identify functional requirements.

These groups include:

- sleep lab and services
- clinical areas
- offices.

This is an important phase as defining functional requirements will identify:

- current patient flow
- the relationships within and between the different respiratory medicine teams, and
- specialist equipment and access for patients.

**More information:** Talk with Unit Heads or your representative on the different working groups.

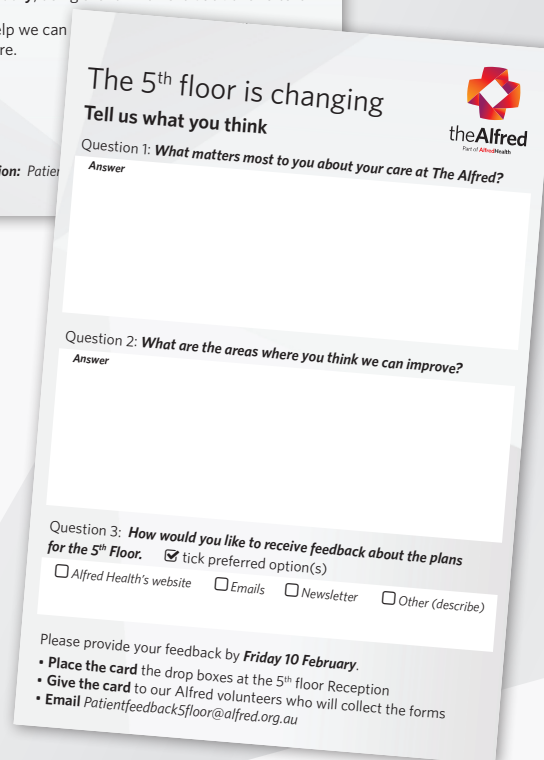
### Tell us what's important - asking our patients

We want to hear from our current patients, families and carers about what is important to them about the respiratory service on the 5<sup>th</sup> floor and highlight areas where we could improve further.

To start engagement, survey postcards asking patients to "tell us what's important" were distributed by volunteers through the 5<sup>th</sup> floor (including 5East). The surveys are available from 5<sup>th</sup> floor reception area.

Patients, families and carers are encouraged to provide feedback by **Friday 10<sup>th</sup> February** using the survey postcards. We will incorporate this information into the planning process.

We will continue to involve our patient community throughout the fifth floor relocation program.



### What next?

We will continue to involve our patient community throughout the 5<sup>th</sup> floor relocation program.

Our next newsletter will summarise patient feedback and provide progress against project milestones. Email us your feedback at: [patientfeedback5floor@alfred.org.au](mailto:patientfeedback5floor@alfred.org.au)