Coronavirus disease (COVID-19)
Integrated COVID-19 Community Care Pathway for Alfred Health

**IDENTIFICATION**

**Notification**
- DHHS Notification
  1. Daily update of positive cases
  2. Handover list to AH
  3. AH will handover list to ConnectHealth
- ACHHO
- Private laboratories
- Alfred ED
- Alfred Inpatient unit
- Screening clinic

**Assessment**
- Risk stratification telehealth assessment
  1. Consent to participate in the care pathway
  2. Clinical assessment and risk stratification
  3. Clinical and social care Co-ordination
  4. Referral to Star Health for Psychosocial assessment, if appropriate

**Risk Stratification**
- Low ~70%
  - Mild symptoms or asymptomatic, no risk factors
- Medium ~20%
  - Moderate symptoms or risk factors present or psychosocial vulnerability requiring closer monitoring
- High ~10%
  - Severe symptoms
  - Referral to Star Health for Psychosocial assessment, if appropriate

**Escalation / De-escalation**
- Primary Care Management
  - Health Pathways
    - Model of care: GP telehealth contact, referral for other health and social supports where indicated
    - Governance: Connect Health and Community
    - Provider: Connect Health, StarHealth
  - Support: SEMPHN provided GP resources / Social work services / Community Mental Health / AOD other services

**Discharge**
- Routine GP Care
- Refer to HARP
- Refer to HITH

**Management**

**Clearance from Isolation**
- 1. Meet DHHS criteria for Clearance
- 2. AH and DHHS notified patient is ready for clearance
- 3. Clearance Officer at AH or DHHS to contact patient and complete clearance

**Inpatient Acute Care**
- Transfer of care
- Discharge to alternative health service

**Integrated COVID Care team**
- Model of care: Remote monitoring, telehealth, outreach visits
- Governance: Alfred Health
- Provider: Hospital
- Support: HARP and remote monitoring

**Patient not contactable**
- See pathway for escalation

**Patient not consenting to program**
- Discharge, inform DHHS

**Routine GP Care**
- Refer to HITH

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**Device**
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