

## About Caulfield Community Health Service

Caulfield Community Health Service is a comprehensive service which offers centre, community and home based health professional services and health promotion activities.

## Building a Healthier Community

### Strategic Plan 2010-2013

The Caulfield Community Health Service Strategic Plan 2010-2013 was developed in partnership with our consumers, community members, other organisations and staff. The strategic plan assists us to continually enhance our practice in the areas of most benefit to our community.

## Our location



Caulfield Community Health Service  
Caulfield Community Rehabilitation  
Pain Management & Research Centre



For further information or to  
get involved please contact us:



Ashley Ricketson Centre,  
Entry 2  
Caulfield Hospital  
260 Kooyong Road, Caulfield 3162

Ph: 9076 6666  
Fax: 9076 4060  
Email: cchs@cgmc.org.au



Strategic Directions & Goals  
2010-2013

ACCESS  
HEALTH CARE  
POPULATION HEALTH  
COMMUNITY  
ORGANISATIONAL PRACTICE

# Strategic Directions and Goals 2010-2013

## ACCESS

### Access for those who need our service

Be proactive in connecting with people who have high health, social and economic needs

Be fair and equitable in prioritising our services

Provide a social and physical environment which promotes accessibility and inclusion

## COMMUNITY

### Work in partnership with our community

Capitalise on the wisdom and resources of our community

Partner with other organisations to maximise the health of our community

## HEALTH CARE

### Ensure the highest quality health care

Ensure our clients are at the centre of decision making regarding their own health

Work with others to deliver coordinated and responsive health care

Base our practice on the best available evidence at all times



## POPULATION HEALTH

### Maximise the health of the local population

Be forward thinking in preventing future health issues

Be health promoting in all that we do

## ORGANISATIONAL PRACTICE

### Achieve high organisational practice and performance

Build on our strengths and realise our opportunities for improvement

Invest in our people

Fulfil our accountabilities to our community and our funding bodies