

LAUNCH OF THE BAYSIDE HEALTH COMMUNITY PARTICIPATION MODEL

The Bayside Health Community Participation Model

The Bayside Health Community Participation Model has been developed as a tangible expression for the organisation's commitment to Community Participation and engagement. The model is based on the strategic goal of 'Working in partnership with our community, consumers and carers to improve our services' (Bayside Health Strategic Plan 2006 – 2010) and the 5 elements that are incorporated into this goal:

- Consumers have a role in clinical governance
- Consumers are actively engaged in service planning and delivery
- The needs of our multicultural community are considered in all services
- There is an environment of partnership, accountability and open communication with patients and their carers and families
- There is active communication with our diverse community

These 5 elements are the foundation of the Community Participation Plan and the model illustrates how they address the 3 key levels of the health service system; Individual Care Level, Program or Department Level and Organisational Level.

The Key Performance Indicators of the Community Participation Plan are depicted in the model as 'Measures of Success' and again, are aligned with the relevant level(s) of the health service.

It is envisaged that this model will be used as a tool for the Community Advisory Committee and organisation staff to assist with clarifying Bayside Health's approach to Community Participation and the elements that are incorporated in a comprehensive approach to Community and Consumer engagement.

This document is also able to be downloaded from the Bayside Health intranet and internet sites.

If you require any further information, please contact Lauren Aylward (Community Participation and Projects Coordinator) on 9076 6333.

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